

Maryland Executive Summary

Network Plan Name and Filing Year: **2022 Wellfleet Insurance Company with CIGNA PPO Network (v3/9/23)**

Wellfleet Insurance Company (“Wellfleet”) partners with the Cigna Network to provide network services to Wellfleet members in Maryland. Wellfleet’s Executive Summary provides responses in conjunction with Cigna.

(1) Travel Distance Standards

(a) For each provider type listed in COMAR 31.10.44.04, list the percentage of enrollees for which the carrier met the travel distance standards. **Lists should be in the following format, with provider types first in alphabetical order, followed by facilities in alphabetical order.**

Provider Type	Urban Area	Suburban Area	Rural Area
Allergy/Immunology	100%	100%	100%
Applied Behavioral Analyst	100%	100%	100%
Cardiovascular Disease	100%	100%	100%
Chiropractic	100%	100%	100%
Dermatology	100%	100%	100%
Endocrinology	100%	100%	100%
ENT/Otolaryngology	100%	100%	100%
Gastroenterology	100%	100%	100%
General Surgery	100%	100%	100%
Gynecology, OB/Gyns	100%	100%	100%
Gynecology Only	100%	100%	100%
Licensed Clinical Social Worker	100%	100%	100%
Nephrology	100%	100%	100%
Neurology	100%	100%	100%
Oncology – Medical/Surgical	100%	100%	100%
Oncology-Radiation	100%	100%	100%
Ophthalmology	100%	100%	100%
Pediatrics	100%	100%	100%
Physiatry, Rehabilitative	100%	100%	100%
Plastic Surgery	100%	100%	100%
Podiatry	100%	100%	100%
Primary Care Physicians	100%	100%	100%
Psychiatry	100%	100%	100%
Psychology	100%	100%	100%
Pulmonology	100%	100%	100%
Rheumatology	100%	100%	100%
Urology	100%	100%	100%

All Other Specialists	100%	100%	100%
Facility Type	Urban Area	Suburban Area	Rural Area
Acute Inpatient Hospitals	100%	100%	100%
Critical Care Services	100%	100%	100%
Diagnostic Radiology	100%	100%	100%
Inpatient Psychiatric Facility	100%	100%	100%
Outpatient Dialysis	100%	100%	100%
Outpatient Infusion/Chemo	100%	100%	100%
Skilled Nursing Facilities	100%	100%	100%
Surgical Services Outpatient	100%	100%	100%
Other Behavioral Health	100%	99.5%	100%
All Other Facilities	100%	100%	100%

Certified Nurse Practitioners

(b) List the total number of **certified registered nurse practitioners** counted as a primary care provider.

The total number of certified registered nurse practitioners counted as primary care providers is: 3,419

(c) List the **total percentage of primary care providers** who are certified registered nurse practitioners.

The total percentage of primary care providers who are certified registered nurse practitioners is: 37.9% (3,419/9,020 Unique PCPs)

Essential Community Providers

(e) List the total number of essential community providers in the carrier's network and the total percentage of essential community providers available in the health benefit plan's service area that are participating providers.

As noted in the Wellfleet ECP Documentation template, there are 139 ECPs in the Maryland service area. 108 were viable for potential contracting to service members. Cigna is contracted with 72 ECPs in Maryland.

(2) Appointment Waiting Time Standards

(a) For each appointment type listed in Regulation 31.10.44.05, list the percentage of enrollees for which the carrier met the appointment wait time standards, in the following format:

Please find the Appointment Waiting Time Standards noted below.

Appointment Waiting Time Standard	% meeting the standard**
Urgent care — within 72 hours*	90%
Routine primary care — within 15 calendar days	100%
Preventative Visit/Well Visit — within 30 calendar days	99%
Non-urgent specialty care — within 30 calendar days	96%
Non-urgent behavioral health/substance use disorder services — within 10 calendar days	94%

***Urgent Care Centers – many facilities provide weekend care and extended hour availability. Hospitals and Emergency Rooms provide urgent care 365 days, 24 hours a day.**

****Note: These percentages do NOT include telehealth**

(b) List the total percentage of telehealth appointments counted as part of the appointment waiting time standard results.

Total percentage of telehealth appointments counted as part of the appointment waiting time standard results.	0%
Note: Practitioner survey appointment access questions did not specify face to face appointment access versus telehealth appointment access. Practitioner responses may have considered virtual care.	

(3) Provider-to-Enrollee Ratio Standards

(a) This subsection does not apply to Group Model HMO health benefit plans.

(b) For all other carriers, list whether the provider-to-enrollee ratios meet the standards listed in COMAR 31.10.44.06 of this chapter for each of the following categories:

Provider Service Type	Provider-to-Enrollee Ratio Standard	Meets the Standard?
Primary care	1:1200	Yes
Pediatric care	1:2000	Yes
Obstetrical/gynecological care	1:2000	Yes
Behavioral health care or service	1:2000	Yes
Substance use disorder care and services	1:2000	Yes