Cigna Health and Insurance Company Network Access Plan Executive Summary Form 2021 for POS

Travel Distance Standards COMAR 31.10.44.04.09 A(1)(a) with Percentage of Enrollees with Access within standards identified in COMAR 31.10.44.04 A(5)

	Urban	Urban	Suburban	Suburban	Rural	Rural Area
Provider Type:	mileage	Area	Mileage	Area	Mileage	
Allergy and Immunology	15	100.0%	30	100.0%	75	100.0%
Applied Behavioral Analyst	15	100.0%	30	100.0%	60	100.0%
Cardiovascular Disease	10	100.0%	20	100.0%	60	100.0%
Chiropractic	15	100.0%	30	100.0%	75	100.0%
Dermatology	10	100.0%	30	100.0%	60	100.0%
Endocrinology	15	100.0%	40	100.0%	90	100.0%
ENT/Otolaryngology	15	100.0%	30	100.0%	75	100.0%
Gastroenterology	10	100.0%	30	100.0%	60	100.0%
General Surgery	10	100.0%	20	100.0%	60	100.0%
Gynecology, OB/GYN	5	100.0%	10	100.0%	30	100.0%
Gynecology Only	15	100.0%	30	100.0%	75	100.0%
Licensed Clinical Social Worker	10	100.0%	25	100.0%	60	100.0%
Nephrology	15	100.0%	25	100.0%	75	100.0%
Neurology	10	100.0%	30	100.0%	60	100.0%
Oncology-Medical and Surgical	10	100.0%	20	100.0%	60	100.0%
Oncology-Radiation/Radiation Oncology	15	100.0%	40	100.0%	90	100.0%
Ophthalmology	10	100.0%	20	100.0%	60	100.0%
Pediatrics-Routine/Primary Care	5	100.0%	10	100.0%	30	100.0%
Physiatry, Rehabilitative Medicine	15	100.0%	30	100.0%	75	100.0%
Plastic Surgery	15	100.0%	40	100.0%	90	100.0%
Podiatry	10	100.0%	30	100.0%	60	100.0%
Primary Care Physician	5	100.0%	10	100.0%	30	100.0%
Psychiatry	10	100.0%	25	100.0%	60	100.0%
Psychology	10	100.0%	25	100.0%	60	100.0%
Pulmonology	10	100.0%	30	100.0%	60	100.0%
Rheumatology	15	100.0%	40	100.0%	90	100.0%
Urology	10	100.0%	30	100.0%	60	100.0%
All Other licensed or certified providers	15	100.0%	40	100.0%	90	100.0%
under contract not listed	13		40		90	
Facility Type:						
Acute Inpatient Hospitals	10	100.0%	30	100.0%	60	100.0%
Critical Care Services Intensive Care	10	100.0%	30	100.0%	100	100.0%
Units	10		30		100	
Diagnostic Radiology	10	100.0%	30	100.0%	60	100.0%
Inpatient Psychiatric Facility	15	100.0%	45	100.0%	75	100.0%
Outpatient Dialysis	10	100.0%	30	100.0%	50	100.0%
Outpatient Infusion/Chemotherapy	10	100.0%	30	100.0%	60	100.0%
Pharmacy	5	100.0%	10	100.0%	30	100.0%
Skilled Nursing Facilities	10	100.0%	30	100.0%	60	100.0%
Surgical Services (Outpatient or	10	100.0%	30	100.0%	60	100.0%
Ambulatory Surgical Center)	10					

	Urban	Urban	Suburban	Suburban	Rural	Rural Area
Provider Type:	mileage	Area	Mileage	Area	Mileage	
Other Behavioral Health/Substance Abuse Facilities	10	100.0%	25	100.0%	60	100.0%
All other licensed or certified facilities under contract not listed	15	100.0%	40	100.0%	90	100.0%

Nurse Practitioners COMAR 31.10.44 .09 A (1)(b)(c)

Total number of certified registered nurse practitioners counted as a primary care provider.	19,308
Total percentage of primary care providers who are certified registered nurse practitioners	16.8%

Essential Community Providers - Medical & Behavioral COMAR 31.10.44 .09 A (1)(d)(e)

Total number of ECPs	135
	Percentage of ECPs that are participating providers.
Rural	64%
Suburban	50%
Urban	60%

Maryland Appointment Waiting Time Standard Results COMAR 31.10.44 .09 A (2) (a)(b)

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Urgent care — within 72 hours	99%
Routine primary care — within 15 calendar days	100%
Preventive Visit/Well Visit — within 30 calendar days	100%
Non-urgent specialty care — within 30 calendar days	
Non-urgent behavioral health/substance use disorder services — within 10 calendar days	
Total percentage of telehealth appointments counted as part of the appointment waiting time standard results.	

Provider-to-enrollee ratios COMAR 31.10.44.09 A (3)(b)

List whether the percentage of provider-to-enrollee ratios meet the provider-to-enrollee ratio standards for each of the following categories

Standard #Providers to #Enrollees	Meet Standard?	
1: 1,200 Primary Care	Yes	
1: 2,000 Pediatric Care	Yes	
1: 2,000 OB/GYN	Yes	
1: 2,000 Behavioral Health Care or Service	Yes	
1: 2,000 Substance Abuse Disorder Care and Services	Yes	