

Compilation of Information Provided to the SB0460 Working Group.

Name & Address of Entity	Name and Address of Contact	Services Provided	Limits in scope of services (Geographic Region, Limited Resources or Budget)	Plans of program expansion in services	Source of Funding	Notes
211 Maryland	Address: 9770 Patuxent Woods Dr, Suite 334 Columbia MD 201046 Contact: Quinton Askew, CEO Email: quinton@211md.org Phone: 443-721-3860	Connect Marylanders to health and human services, oversees statewide network of call centers, provide connections to resources, Callers are routed through regional call center & 211, for “press 1” callers routed to crisis centers, Information and referral, text messaging services in English & Spanish Disaster response partner, specialized services including Care Coordination, Substance Abuse	Limited to those 18 and older, gaps in crisis services for children and youth (specifically in Baltimore City)	No known plans of expansion	Source of funding not provided	
AHEC WEST		Acts as connector entity, provides assistance with health coverage, education, eligibility, and enrollment	Only serves Far-western region	No known plans of expansion	State Funding	
Alzheimer’s Association- Caregiver Stress		Provides information, resources, and links to seek help with caregiver stress	No listed limitations identified	No known plans of expansion	Source of funding not provided	
American Academy of Child & Adolescent Psychiatry	Address: 3615 Wisconsin Avenue, N.W. Washington, D.C. 20016-3007 Phone: 202-966-7300	Child and Adolescent Psychiatrist finder, Resource Centers to assist with child/ family support, interviews, diagnosis of multiple childhood psychiatric disorders	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Anne Arundel County Crisis Response System		Provides 24/7 crisis intervention and response for children and adolescents	Serves Anne-Arundel County	No known plans of expansion	Source of funding not provided	
Baltimore Child & Adolescent Crisis Response System (B-CARS)	Contact: 24-hour Hotline: 410-752-2272 Website: https://www.catholiccharities-md.org/services/bcars-baltimore-child-adolescent-response-system/	24/7 hot-line for community-based services for children in mental health crisis to divert or shorten hospitalization. Linkage to community resources	No listed limitations	No listed plans of expansion	Source of Funding not listed	
Baltimore County Crisis Response System (BCCRS)	Phone: 410-931-2214	Provides 24/7 crisis intervention and response	Serves Baltimore County	No known plans of expansion	Source of funding not provided	

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Baltimore Crisis Response, Inc. (BCRI)		Provides 24/7 crisis intervention and response	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Black Mental Health Alliance	Address: 900 East Fayette St. # 22111, Baltimore, MD, 21203 Email: info@blackmentalhealth.com Phone: 410-338-2642	School-based mental health services, youth tobacco education/prevention, fatherhood initiatives, summer camp, cultural competence, after-school programs, HIV/AIDS prevention, racial-based trauma programs & trainings, structural racism, mental health stigma, social determinants of health, mental health in Black community, provides workshops/forums, connect culturally-competent/patient-centered licensed mental health clinicians through referral, provide cultural competency to clinicians by means of subject matter experts	Focus on MH	Not listed future expansion	Source of funding not provided	
Black Physicians & Healthcare Network		Referral/ linkage to culturally appropriate mental health providers for black residents of Montgomery County, Connects to MH/SUD services through online forum/portal/ contact from BPHN	Limited to Montgomery County Residents	No known plans of expansion	County Funds	
Calvert County Crisis Intervention Center	Crisis Hotline: 410-535-1121 or 301-855-1075 Teen Helpline: 410-257-2216	Provides crisis intervention to adults & teens	Serves Calvert County	No known plans of expansion	Source of funding not provided	
Carroll County Mobile Crisis Services		Provides 24/7 crisis intervention and response	Serves Carroll County	No known plans of expansion	Source of funding not provided	
Charles County	Walden Crisis Hotline: 301-863-6661	Provides 24/7 crisis intervention and response	Serves Charles County	No known plans of expansion	Source of funding not provided	
Cleveland Clinic		Provides information, resources, and links to seek help with caregiver burnout	No listed limitations identified	No known plans of expansion	Source of funding not provided	

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College Athlete mental Health Resources (NCAA)		Provides information, resources links to seek help, Mental Health Fact Sheets, Checklists and Toolkits, Videos and Educational Modules, Campus Resources	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Crisis Text Line	(Text "HOME" to 741741)	24/7 Mental health support via text message, de-escalation techniques, Crisis Counselors, identification of individuals at high risk of suicide & linkage to emergency services	Crisis Text Line works on all major US carriers and most minor regional carriers. However, short codes (like 741741) are not allowed on many prepaid plans like T-Mobile's.	No known plans of expansion	Source of funding not provided	
Eastern Shore Crisis Response Mobile Crisis Teams		Provides 24/7 crisis intervention and response	Caroline, Cecil, Dorchester, Kent, Queen Anne's, Somerset, Talbot, & Wicomico Counties	No known plans of expansion	Source of funding not provided	
Families for Depression Awareness (LGBTQIA+ Resources)	Address: 391 Totten Pond Road, Suite 101 Waltham, MA 02451 Email: info@familyaware.org Phone (781) 890-0220	Provides information, resources, and links to seek help.	The behavioral health diversion is currently limited to those aged	No known plans of expansion	Source of funding not provided	

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FindTreatment.gov		(SAMHSA) collects information on thousands of state-licensed providers who specialize in treating substance use disorders, addiction, and mental illness, Searching for treatment, Information on treatment options, Information on the payment of treatment, Information on addiction, Information on mental health	18 and older. This provision is due to the gaps in crisis services for children and youth in Baltimore City	No known plans of expansion	Administered by the Substance Abuse and Mental Health Services Administration.	
Garrett County Community Mental Health Center	call 911 and ask for the Emergency Psychiatric Service Website: https://garretthealth.org/mental-health/	Provides emergency psychiatric services	Serves Garrett County	No known plans of expansion	Source of funding not provided	
Harford County Crisis Response System	Phone: 410-638-5248 Harford Crisis Center 1-800-639-8783	Provides 24/7 crisis call center, mobile crisis	Serves Harford County	No known plans of expansion	Source of funding not provided	
Healing Allegany		Provides education on addiction-related stigma; expands access to prevention treatment/ recovery services, Provides SUD resources on website	SUD programs specific to Allegany and healthy Mom and Babies	No known plans of expansion	Federal Funding, Rural Communities Opioid Response Program	

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Health Education Advocacy Unit		<p>HEAU's statewide visibility is based on years of CAP- grant funded outreach</p> <p>HEAU identified on state & non-state regulated carrier adverse and coverage decisions as available to mediate the dispute with the carrier or help consumer file a grievance or appeal.</p> <p>Consumer hotline broad range of health-related questions, website references assistance for billing disputes</p> <p>HEAU's website provides a more extensive list of services provided by the HEAU.</p> <p>Helps client's understand MH & SUD benefits coverage, with exception of Medicaid, Medicare and MCHIP</p>	No listed limitations identified	No known plans of expansion	Grant funding/ funding from Office of the Attorney General	
HealthCare Access Maryland	Hotline: 410-433-5175	Connects Baltimore city residents to MH & SUD services, Care Coordination, filing for appeal for health services/ disputes with MCO's, assistance in obtaining health coverage	Limited to Baltimore City Residents Service Access for Baltimore Health Choice Enrollees, Provided through connector entity of limited counties, Baltimore city, and County, Anne Arundel, Howard, Fredrick, & Carroll	No known plans of expansion	Hotline provided by Behavioral Health Systems Baltimore Connector Entity-provided by State	
Here2Help (Behavioral Health 9-1-1 Diversion Pilot Program)	Address: 100 South Charles Street, Tower 2, 8th Floor, Baltimore, MD 21201	Connect individuals to resources in turn reducing police encounters for individuals in crisis, raise awareness of behavioral health	limited to those aged 18 and older. This provision is due to the gaps in	The partnership will expand the behavioral	Housed within Baltimore City's	

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	<p>Contact: Adrienne Breidenstine, MSW, Vice President, Policy, and Communications Email: adrienne.breidenstine@bhsbaltimore.org Phone: 443-615-7824</p>	<p>services available, linkage to EMS, BCRI, & other crisis-oriented resources, follow harm reduction model, community-based, people-centered, trauma-informed response that promotes an individuals' dignity, autonomy, self-determination, and resiliency,</p>	<p>crisis services for children and youth in Baltimore City</p>	<p>health diversion pilot program to have a non-police response to more behavioral health calls, Will add youth-focused mobile crisis, recruit behavioral health clinician for screening and response support</p>	<p>emergency response network</p>	
<p>Howard County Access to Health Care Services</p>		<p>Process insurance application for low-income children (under 19), assistance navigating Medicaid, assist with insurance applications, Online Forum, provide Phone Contact to find MH/SUD</p>	<p>Limited to Howard County</p>	<p>No known plans of expansion</p>	<p>State and County Funded</p>	
<p>Howard County Behavioral Health Navigation Services</p>	<p>Address: 8930 Stanford Blvd., Columbia, MD 21045 Contact: Kala Jenkins Contact Email: kjenkins@howardcounty.gov Phone Number: 410-313-6240</p>	<p>Linkage to Crisis Response Services, Mental Health Services, Substance Use Services, Case Management Services, Insurance Eligibility, Other Services Needed, provides clients, family members and providers with information about the resources available in Howard County, Assistance provided by a navigator to determine services, resource linkage, & follow up</p>	<p>Limited to Howard County</p>	<p>No listed future expansion plan</p>	<p>Source of funding not provided</p>	

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Howard County Mobile Crisis Team	Phone: 410-531-6677 Crisis Text line text HOME to 741741 Website: https://www.howardcountymd.gov/Departments/Health/Behavioral-Health/Crisis-Services	Provides 24/7 crisis intervention and response, mobile crisis response	Serves Howard County	No known plans of expansion	Source of funding not provided	
Johns Hopkins- Family Caregiver Toolbox & Resources		Created toolkit to help manage caregiver stress and learn strategies to improve caregiver wellbeing (Assessing “self-care”, Identify symptoms & causes of caregiver burnout, coping mechanisms, assessing personal support systems, recognizing role & important of humor & laughter, gaining cooperation from loved one, preventing/problem solving skills)	No listed limitations identified	No known plans of expansion	Source of funding not listed	
Lower Shore Health Insurance Assistance Program		Acts as connector entity, provides assistance with health coverage, education, eligibility, and enrollment	Only serves Wicomico, Somerset, Worcester	No known plans of expansion	State Funding	
Maryland Behavioral Health Integration in pediatric Primary Care	Contact: Kelly Coble, Executive program Director Email: Kcolble@som.umaryland.edu Phone: 667-214-2291	(BHIPP) support Primary Care and Emergency Medical professionals assess/ manage mental health needs of patients from infancy to transition of youth to adulthood, Provide Consultation Warmline (Child Mental Health Specialists provide consultation in medication management, diagnostics issues, developmental delays, school/ learning issues, trauma, early childhood mental health) Referral & Resource Networking, Training and education for PCP’s, Social Work Location (Provides screening, brief intervention, referral, consultation to PCP’s) Tele-mental Health Services (Telepsychiatry & Tele counseling), Care Coordination	No listed limitations identified	No known plans of expansion	No listed source of funding	

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Maryland Coalition of Families		Provide peer support/ navigation services to families/ caregivers with MH/SUD, gambling disorder, MH/SUD treatment navigation, school/juvenile or adult corrections, DSS	Listed limitation as statewide families with loved one with BH disorder	Expansion may be enabled by family peer support specialist in crisis teams & support families with child in DJS	Behavioral Health Administration, Maryland State Dept. of Education, Social Services, County Grants	
Maryland Crisis Hotline	Phone: 1-800-422-0009	Maryland State-wide Information and Referral (for emergency mental health services): 211 or text your zip code to 898-211	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Maryland Dept. of Health Administrative Care Coordination Unit (ACCU)	Phone: 443-262-4481	Located in county HD's, assist Medicaid recipients understand benefits/ utilize services through MCO, provides links to medical services, access assistance, explain rights to medical services	Targeted to those with complex medical needs, Unknown for MH/SUD services, post-enrollment assistance for MCO concerns	No known plans of expansion	State Funding	
Maryland Health Connection- Navigators		MHC has trained experts to assist consumers in navigating insurance, Website designed to assist in searching for authorized health insurance brokers to provide free services in health insurance selection	Limited in navigating plans that are available via MHC to support consumers finding mental health services	No known plans of expansion	No listed source of funding	
Maryland Network Against Domestic Violence	Address: 4601 Presidents Dr., Suite 300, Lanham, MD 20706 Email: info@mnadv.org Phone: 301- 429-3601	Information, resources, links in seeking help (offer confidential/ anonymous 24- hour hotline, access to shelter, counseling & advocacy) Searchable directory by county	No listed limitations identified	No known plans of expansion	No listed source of funding	

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Maryland Psychiatric Society	Address: 1101 Saint Paul Street, Suite 305 Baltimore, Maryland 21202-6407 Email: mps@mdpsych.org Phone: (410) 625-0232	"Find a psychiatrist" to access database and search by patient type, county, and area of interest. Additional search functions include gender, language, ethnicity, and which insurance is accepted.	No listed limitations identified	No listed plan of expansion	No listed source of funding	
Maryland Public Mental Health System	Address: 201 W. Preston St., Baltimore, MD 21202-2399 Phone: 410-767-6500	Inpatient & outpatient mental health services for individuals with mental health illness, serves those with Medicaid, individuals with financial need, & "for others", Offer "find a provider feature" on website	There may be a small fee or co-pay required for individuals non-eligible for Medicaid. No other listed limitations	No known plans of expansion	No listed source of funding	
Mayo Clinic- Stress Management		Provides information, resources, and links to seek help with caregiver burnout	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Mental Health Association of Frederick County	Crisis Hotline: 301-662-2255 Administrative Office: 301-663-0011 Website: https://fcmha.org/how-we-help/24-hour-mha-call-center	Provides 24/7 crisis intervention and response	Serves Frederick County	No known plans of expansion	Source of funding not provided	
MentalHealth.gov	Address: U.S. Department of Health & Human Services, 200 Independence Avenue, S.W. Washington, D.C. 20201	MentalHealth.gov provides one-stop access to U.S. government mental health and mental health problems information including SAMHSA's Behavioral Health Treatment Services Locator . Information for policymakers, schools, public, health/emergency preparedness specialists, government/ business leaders, communities	No listed limitations identified	No known plans of expansion	Source of funding not provided	

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Montgomery County Crisis Center	Phone: 240-777-4000 Website: https://www.montgomerycountymd.gov/HHS-Program/Program.aspx?id=BHCS/BHCS24hrcrisiscenter-p204.html	24/7 Call Crisis response call center,	Serves Montgomery County	No known plans of expansion	Source of funding not provided	
Montgomery County Health Connection		Acts as connector entity, provides assistance with health coverage, education, eligibility and enrollment, Provides MH/SUD screenings & referral, provides access to low-income adults with MH/SUD	Only serves Montgomery County	No known plans of expansion	State Funding	
National Institute of Mental Health- Do I Need Help?	Address: National Institute of Mental Health Office of Science Policy, Planning, and Communications 6001 Executive Boulevard, Room 6200, MSC 9663 Bethesda, MD 20892-9663 Email: nimhinfo@nih.gov Phone: 1-866-615-6464	Provides information, resources, and links to seek help. Digital shareable resources	No listed limitations identified	No known plans of expansion	Source of funding not provided	
National Maternal Mental Health Hotline	Address: 5600 Fishers Lane, Rockville, MD 20857 U.S.A. Contact: Elizabeth Fomegne, Director of Policy, and Planning Phone: 301-443-0102	The National Maternal Mental Health Hotline provides 24/7, free, confidential support before, during, and after pregnancy. Offers Phone/ text access to counselors, real-time support/ information & referral, cultural competency, English & Spanish speaking counselors, Interpretation services for 60 languages	No listed limitations identified	No known plans of expansion	Source of funding not provided	

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National Suicide Prevention Hotline	Call 988	provides free/ confidential emotional support to people in suicidal crisis or emotional distress 24/7 across USA, Comprised of National Network of over 200 local crisis centers, provides local and national resources	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Path2Help by Univ. of Pittsburgh Medical Center		Provides search portal to identify/ connect to financial assistance, medical care, food pantries, other free/ reduced cost help, Online search tool for MH/SUD services,	No specific SUD/ MH programs or referral Specific to Western MD	No known plans of expansion	Funding from University of Pittsburg Medical Center	
Prince George's County Crisis Services (through the Affiliated Sante Group)	Phone: 301-429-2185 Website: https://www.thesantegroup.org/prince-georges-county-crisis	24/7 Call Crisis response call center,	Serves Prince George's County	No known plans of expansion	Source of funding not provided	
Prince George's County Health Connect		Acts as connector entity, provides assistance with health coverage, education, eligibility and enrollment, local health dept. provides referral to MH/SUD	Only Serves Prince George's County	No known plans of expansion	State Funding	
Prince George's Health Care Alliance, Inc		Provide Care Coordination, Patient engagement advocates, partnerships with hospitals, payers, public health offices and providers to access behavioral health, clinical health, social determinants of health, & medication management	Only serves Prince George's County residents with high need and high utilization of resources	No known plans of expansion	Source of funding not provided	
Pro Bono Counseling	Address: 5900 Metro Drive Baltimore, MD 21215 Phone: 410-825-1001	Phone interview for intake with licensed professional, focus on cultural competency, volunteer-based staff, connection to free or low-cost resources to enable access to care	No listed limitations identified	No listed plan of expansion	No listed source of funding	
Seedco		Acts as connector entity, provides assistance with health coverage, education, eligibility, and enrollment	Only Serves Charles, Calvert, St. Mary's, Harford, Cecil, Kent, Queen Anne's, talbot, Caroline, Dorchester	No known plans of expansion	State Funding	

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St. Mary's County Crisis Response	211 or text your zip code to 898-211 Website: http://www.smchd.org/BHtreatment/	24/7 Call Crisis response call center,	Serves St. Mary's County	No known plans of expansion	Source of funding not provided	
Veterans Crisis Line	Phone: www.MilitaryCrisisLine.net ,	Free/ confidential counseling service, connection to resources, 24/7 call or text line, online chat feature via website, connection to Baltimore VA Medical Center, Trauma Response Recovery Programs, information for non-veterans in finding PTSD therapy	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Voices Of Hope, Inc.		Help participants access healthcare, MH/SUD treatment based on health insurance coverage, connect uninsured individuals with connector entity to enroll in health plan,	Limited services to Cecil & Harford Counties, only for individuals with MH/SUD	No known plans of expansion	MDH	
Washington County Maryland Crisis Hotline	Phone: 1-800-422-0009 https://wcmha.org/	24/7 Call Crisis response call center,	Serves Washington County	No known plans of expansion	Source of funding not provided	
Western Maryland Health Systems Crisis Hotline	Phone: 240-964-1399	Provides 24/7 crisis intervention and response	No listed limitations identified	No known plans of expansion	Source of funding not provided	
Worcester County Crisis Response System	410-629-0164 x162 Eastern Shore Crisis Response 1-888-407-8018 https://www.midshorebehavioralhealth.org/resources-links	24/7 Call Crisis response call center,	(Call center only--the Eastern Shore Crisis Response Mobile Crisis Teams do not serve this county)	No known plans of expansion	Source of funding not provided	